



# MARKUS GROß

MSc IT-Management | MBA

## ABOUT ME

Over 25 years of IT experience in various industries and roles, from governance and project management to personnel management and consulting. As a business analyst at home at the intersection of process, change and risk management with a focus on customer added value.

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Germany

## CERTIFICATIONS

- ✓ ITIL 4 MASTER
- ✓ CISM (ISACA)
- ✓ ISO27001 LEAD AUDITOR
- ✓ SCRUM MASTER
- ✓ IT-GOVERNANCE MANAGER (ISACA)
- ✓ RISK MANAGER (TÜV)
- ✓ IT-COMPLIANCE MANAGER (ISACA)
- ✓ LEAN SIX SIGMA BLACK BELT
- ✓ PRINCE2 (TÜV)
- ✓ IT-PROJEKTLEITER (IHK)



## PROFESSIONAL EXPERIENCE

GOVERNANCE &  
REGULATION  
**2024 - TODAY**

LEAD VENDOR  
MANAGEMENT  
**2021 - 2024**

SERVICE RISK  
MANAGER  
**2013 - 2020**

CHANGEMANAGER  
**2009 - 2013**

### SWISS LIFE AM DE GMBH

Implementation DORA, GRC processes  
Audit support

### TCS Technology Solutions AG

Vendor- and contract management  
GRC, Human resources responsibility

### Postbank Systems AG

Introduction risk analysis process  
GRC with KWG, MaRisk, BAIT focus

### DAAD eV

Processes and project management,  
Tendering process



## EDUCATION

**M.Sc. IT-  
Management**

2011 - 2012

**MBA**

2009 - 2011

ipe management school  
*Paris, France*

BI/IT-Security

University of Wales

*England, Cardiff*

general management



## INDUSTRY EXPERTISE

BANKING

INSURANCE

LOGISTIC

PUBLIC SECTOR

IT - CONSULTING

PRODUCTION INDUSTRIE