



MARKUS GROß

MSc IT-Management | MBA

ABOUT ME

Over 25 years of IT experience in various industries and roles, from governance and project management to personnel management and consulting. As a business analyst at home at the intersection of process, change and risk management with a focus on customer added value.

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CERTIFICATIONS

- ✓ ITIL 4 MANAGING PROFESSIONAL
- ✓ SCRUM MASTER
- ✓ LEAN SIX SIGMA BLACK BELT
- ✓ SCRUM PRODUCT OWNER
- ✓ IT-GOVERNANCE MANAGER (ISACA)
- ✓ RISK MANAGER (TÜV)
- ✓ IT-COMPLIANCE MANAGER (ISACA)
- ✓ ISO 27001 (TÜV)
- ✓ PRINCE2 (TÜV)
- ✓ IT-PROJEKTLEITER (IHK)



PROFESSIONAL EXPERIENCE

GOVERNANCE &
REGULATION
2024 - TODAY

LEAD VENDOR
MANAGEMENT
2021 - 2024

SERVICE RISK
MANAGER
2013 - 2020

CHANGEMANAGER
2009 - 2013

SWISS LIFE AM DE GMBH

Implementation DORA, GRC processes
Audit support

TCS Technology Solutions AG

Vendor- and contract management
GRC, Human resources responsibility

Postbank Systems AG

Introduction risk analysis process
GRC with KWG, MaRisk, BAIT focus

DAAD eV

Processes and project management,
Tendering process



EDUCATION

M.Sc. IT- Management

2011 - 2012

MBA

2009 - 2011

ipe management school
Paris, France

BI/IT-Security

University of Wales

England, Cardiff

general management



INDUSTRY EXPERTISE

BANKING

INSURANCE

LOGISTIC

PUBLIC SECTOR

IT - CONSULTING

PRODUCTION INDUSTRIE